



INTEGRATION JOINT BOARD

Date of Meeting	9 July 2024
Report Title	Evaluation of the Aberdeen City Vaccination & Wellbeing Hub & future location.
Report Number	<i>HSCP.24.047</i>
Lead Officer	<i>Sandy Reid, Lead for People & Organisation</i>
Report Author Details	<p>Name: Caroline Anderson Job Title: Programme Manager Email: caroline.anderson2@nhs.scot Tel: 07920280212</p> <p>Name: Stephen Main Job Title: Lead Nurse – Immunisations & CTAC Email: Stephen.main@nhs.scot Tel: 07772601823</p> <p>Name: Sandy Reid Job Title: Lead for People & Organisation Email: Sandy.reid1@nhs.scot Tel: 07876535060</p>
Consultation Checklist Completed	Yes
Directions Required	Yes
Exempt	Partial exemption - Appendix 5 contains exempt information. The business relates to the commercial interests, contractual terms (whether proposed or to be proposed), financial or business affairs of any person and confidentiality is required, e.g. when there is an ongoing tendering process or contract negotiation.
Appendices	<p>Appendix 1 - Direction Appendix 2 – Updated Links to Strategic Delivery Plan Appendix 3 – Updated Links to LOIP Stretch Outcomes Appendix 4 – Evaluation of Aberdeen City Vaccination & Wellbeing Hub Appendix 5 – Exempt Paper</p>
Terms of Reference	



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1. Purpose of the Report

This report provides the Integration Joint Board (IJB) with an evaluation on the first year of the Aberdeen City Vaccination & Wellbeing Hub and seeks a decision on its ongoing provision

Recommendations

It is recommended that the IJB:

- a) Notes the evaluation of the Aberdeen City Vaccination & Wellbeing Hub as set out in appendix 4 of this report;
- b) Agree to implement Option 1 as set out in Appendix 5 for the ongoing provision of the Vaccination & Wellbeing Hub.
- c) Makes the Direction attached (Appendix 1) to NHS Grampian
- d) Instructs the Chief Officer of the IJB to issue the Direction to NHS Grampian; and
- e) Instructs the Chief Officer of the IJB to make and implement any reasonable and necessary arrangements in furtherance of (c) and (cd above).

3.0 Strategic Plan Context

3.1 The Aberdeen City Vaccination & Wellbeing Hub (the Hub) aims to support the delivery of the Strategic Plan as set out in appendix 2 and the Local Outcome Improvement Plan as set out in Appendix 3 of this report. This report along with the evaluation report and assessment of the impact of the options set out in Appendix 5 demonstrates the continuing delivery of, and commitment to key actions under the caring together, prevention, keeping people safe at home and achieving fulfilling healthy lives.

4.0 Summary of Key Information

4.1 Vaccination Transformation Programme (VTP)

As set out in the report to the IJB at its meeting on 5th December 2023, the Scottish Government and the Scottish General Practitioners Committee (SGPC) agreed vaccinations would move away from a model based on General Practice (GP) delivery to one based on NHS Board/Health and Social Care Partnership (HSCP) delivery through dedicated teams. The VTP began on 1st April 2018 and was expected to be transitioned within a 4 year period by April 2022. Midway through this transition period in December 2020, a dedicated team was recruited for the delivery of the COVID-19 Vaccinations to be delivered as a Mass Vaccination Programme in response to the COVID-19 Pandemic. This programme was delivered from the Mass Vaccination Centre at P&J Live Aberdeen. The roll-out of the VTP was temporarily put on hold during this period.



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4.2 Immunisation Blueprint Refresh

In 24th August 2021 the Immunisation Blueprint refresh was presented to the IJB with a direction to agree the implementation of the new service delivery model for Vaccination Services as per the VTP. IJB approved the recommendations and directed NHS Grampian to deliver the vaccination blueprint as outlined therein.

4.3 Relocation of the Aberdeen Vaccination Team

In September 2021, the Aberdeen City Vaccination Team moved from the Mass COVID Vaccination Centre at P&J Live to the former John Lewis building. This location allowed the service to continue to deliver COVID and flu vaccinations, whilst re-engaging the full roll-out the VTP which was achieved by the April 2022 deadline. In January 2023, a report, recommending a relocation was presented and agreed to end arrangements at John Lewis in favour of the unit at Bon Accord. NHS Grampian signed a lease with at Unit 19, Bon Accord Aberdeen for an Initial 1 year period to May 2024.

4.4 Aberdeen City Vaccination & Wellbeing Hub

The NHS Grampian lease commenced on 10th May 2023, with a short period set aside for maintenance works to ensure the unit was ready to open its doors to the public on the 19th June 2023. Start-up costs were in the region of £110K. The centre layout was designed to create sufficient space to deliver the yearly programme of vaccinations as part of the VTP. In December 2023, a report noting the adoption of a community based preventative model as set out in the Strategic Plan CT07 was presented to the IJB and the IJB approved the agreed approach of expanding from a Vaccination Centre to a Priority Intervention Hub (health & wellbeing hub) to ensure best use of resources and to mirror the hub model within other areas of Aberdeen City. Approval was also given to re-name the Centre the “Aberdeen City Vaccination & Wellbeing Hub. Approval was provided to extend the lease for a further year to May 2025. This report is now being presented to IJB having due regard to timeframes required for any re-negotiations of a lease at Bon Accord Centre or negotiations for a lease at an alternative venue, and to inform future financial planning assumptions.

4.5 Links to Organisational Priorities

4.5.1 Anchor Organisation

As an Anchor Organisation our services can be rooted within our communities, using buildings and spaces to support communities and ensuring these are easily accessible. The Partnership has signalled a committed to working more closely with our local partners to learn from others and share ideas. We aim to reduce the environmental impact and widening access to quality work. This is one of the major strengths and benefits of the current city centre location which supports people to access the hub from one bus coming into the City Centre from most Aberdeen City residential areas, access to parking and close to rail network. The hub provides the space for over 70 clinical, social and third sector services to work collaboratively within a “one stop shop” model as well as opening up to be used as a community space to make best use of resources.



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4.6.2 Aberdeen City Health & Social Care Partnership (ACHSCP)

The Hub supports the delivery of the Strategic Delivery Plan ⁽¹⁾ within 28% of the 83 project aims set out in Year 3 of the delivery plan. These cover communities, frailty, home pathways, Mental Health & Learning Disabilities, prevention, primary care, resilience, social care pathway, strategy and workforce. See Appendix 2 of this paper for full details of actions undertaken within 22 project aims.

4.6.3 NHS Grampian

The Strategic Plan “Plan for the future – Healthier together” ⁽²⁾ focusses on a sustainable health & care responding to illness and enabling wellbeing. The hub will focus on:

- **People** – Feedback from citizens with multiple engagement mechanisms. Include those with lived experience, including seldom heard voices as an integral part of service improvements, provide protected time for learning and support colleagues to be included, supported and empowered to make their best contribution.
- **Places** – As an anchor organisation, open up building and facilities for communities to use. Provides greater multipurpose usage of facility and infrastructure, listen to what is important to people, bring together health, social care and third sector to support communities. Community engagement and improved wellbeing.
- **Pathways** – Care being delivered in the right place by the right people. Support seamless transitions between organisations, empower individuals to manage their own conditions and by making every opportunity count to support people to stay well and recover faster.
- **Anchor Organisation** – working more closely with our partners, reducing its environmental impact, using buildings and spaces to support communities, purchasing more locally and for social benefit, widening access to quality work.

4.6.4 Community Planning / Local Outcome Improvement Plan (LOIP)

The Hub not only benefits people who access services, it also has a system-wide benefit – a healthier population that delays access to health and social care services that will create savings for Primary Care, Police, NHS, Council, welfare systems, and keep people in employment with better wellbeing. The Hub particularly provides support and contribute towards 23% of the 97 improvement aims within the Local Outcome Improvement Plan ⁽³⁾ as set out in Appendix 3 of this report below. These cover prevention & early intervention, supporting those experiencing poverty, employability, reducing inequalities, healthy life expectancy, recovery from drugs and Alcohol, promoting sustainable travel & promoting green space and nature to support health & wellbeing. See full details in appendix 3.



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4.6.5 **Public Health Scotland – A Scotland where everybody thrives (Public Health Scotland’s three year Plan 2022-25)**

The hub also supports with the Public Health Scotland Vision of “A Scotland where everybody thrives” (4) which includes:

- **Preventing Disease** – through vaccination and preventing the spread of infectious diseases for:
 - The number of people, especially in our most deprived communities getting vaccine preventable diseases.
 - The number of people losing health to infectious diseases
 - Scotland’s readiness for future pandemics
- **Promote Health & Wellbeing** – by strengthening the building blocks of health for:
 - The number of children living in poverty
 - The proportion of people describing their neighbourhoods as a “very good” place to live.
 - Mental Wellbeing
 - Income inequalities
- **Prolonging healthy life**– improving access to and quality of treatment for:
 - The number of people dying from drug, alcohol and tobacco use.
 - The number of people dying from cancer
 - Satisfaction with the quality of public services
 - The proportion of people over 55 say their health is “good or very good”.

4.6.6 **Scottish Government – Developing a future for Community Treatment and Care (CTAC) Services**

The Hub also supports the Public Health Scotland Vision of “Developing the future for Community Treatment and Care (CTAC) Services” which promotes:

- CTACs further developed into locally integrated one stop shop health and care hubs recognising that health & wellbeing comes from just more than medicine.
- Move to a preventative and non-medicalised model – shifting to helping people before, rather than after, significant life events.
- Bringing services to co-locate and co-produce around local populations or localities we can offer joined up services across an extending working day/week.
- An opportunity for access to information from a wide range of statutory and voluntary resources – including a community space to support wellbeing, re-use of high street properties and increased availability for local employment.
- Reduced carbon footprint and time saved for people and those caring for them by attending one stop shop.



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- A workforce enabled with skills orientated towards prevention, co-production and population health management.

4.6.7 North East Population Health Alliance (NEPHA)

The North East of Scotland Network (NEPHA) participated in a series of engagement events exploring the cost of living to understand current activity, what is working well and any barriers faced by organisation and communities. Following the consultation, a workshop took place on 25th October 2023. The workshop brought together leaders from across the North East where the output of the engagement work was shared to enable shared learning, building on existing knowledge of what works well and identify areas for potential focus. The principles that the hub adheres to in terms of design and delivery align closely to those identified by the Alliance as fundamental facilitators to delivering more effective services.

For example:

- **Accessible**
 - Accessible location, one stop shop, Information Sharing
- **Collaborative Working**
 - Partnerships, Community Engagement & Increasing reach
- **Addressing Need**
 - Tailored support, Upskilling public, No referral required (Drop In)
- **Shared Knowledge**
 - Linking with others. Inter-agency referrals, Learning
- **Sustainability**
 - Evaluation, funding, Use of Language, capturing info to identify gaps in provision

5.0 EVALUATION

An evaluation has been undertaken for the Aberdeen City Vaccination & Wellbeing Hub. The full evaluation can be found in appendix 4. The evaluation aims, key points and conclusion are noted below.

4.1 What did the Service want to achieve?

This Hub was a test of change to create a city centre accessible Priority Intervention Hub through preventative action, support and advice. The model for the Hub was to work collaboratively with health, social care, and voluntary and third sector organisations to provide more upstream support to proactively promote and manage good health in a way that matters to the people of Aberdeen. The hub would do this by focussing on prevention and early intervention in a way that meets local needs, addresses the widening inequalities gap and



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recognising the multiple impacts of long-term ill health on people's physical health, mental health and social wellbeing.

The Public Health Scotland Strategic Plan 2022-2025 (4), highlights the importance of Vaccine-preventable disease and lives saved due to vaccine. It notes that people in our poorest neighbourhoods die younger than people living elsewhere and differences in health linked to ethnicity. It is vital that everyone enjoys the benefits of vaccines, no matter where they live or their ethnicity.

Immunisation provides protection against a range of infections, often on a life-long basis, enabling people to live longer, healthier lives, reducing health inequalities and reducing the need for health and social care services. It is important to remember that it not only protects the individuals being immunised, but it also helps to protect those people around them by reducing the potential for passing on infections to others. The ACHSCP provide vaccine clinics in Bridge of Don (North) and Airyhall (South) which complement the Aberdeen City Vaccination Hub as the largest of the 3 situated in the City Centre. The vaccinations delivered within the Service are in line with the Scottish national average uptake, but there is always room for improvement. It is therefore essential to ensure an accessible location for all.

The Scottish Government's Social Isolation & Loneliness (SIAL): Recovering our Connections 2023 – 26 Strategy (5) published in March 2023 highlighted the need to focus efforts to support people's mental health & wellbeing during challenges during the COVID19 pandemic recovery with the cost of living crisis and the impact it was having on people's ability to make and maintain connections. The report highlighted that the World Health Organisation (WHO) research carried out in 2021) (6) on the effect of social isolation & loneliness on older people notes "there is strong evidence that social isolation and loneliness increase the risk of older adults for physical health conditions such as cardiovascular disease, stroke, mental health conditions such as cognitive decline, dementia, depression anxiety, suicidal ideation and suicide."

At a recent "Inspiring Change" Scottish Public Health Conference on the 1st May, the Faculty of Public Health President stated "Prioritising good Public Health with proper investment and effective system-wide policy will enable us to reverse the declining health and wellbeing we are seeing in Scotland and build a solid foundation for sustainable productivity. We know that investing in prevention is one of the most cost effective interventions that the NHS and wider system can make in improving population health and reducing inequalities, with an estimated £14 returned for every £1 invested in prevention measures including vaccination programmes, reducing smoking and encouraging healthy diet."

At the same event, Chief Executive of Public Health for Scotland said "We are at a pivotal moment in public health where the focus is shifting significantly towards the need to prevent ill-health and promote wellbeing. In essence, preventions about keeping people healthy and avoiding the rise of poor health, illness, injury and early death. By 2043, the burden on disease in Scotland is forecast to increase by 21%. Two thirds of this increase will be due to increases in cancers, cardiovascular disease, and neurological conditions. Much of this increase is



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preventable, and it is essential we work together to avoid more serious problems in the future that will impact on the sustainability of our health services.

4.2 Evaluation Aims

The aims of the evaluation were:

- 4.2.1 **Prevention & early Intervention** - The Hub will focus on prevention & early intervention as per the National Strategy which will see a shift to helping people before, rather than after, significant life events. This will include making every opportunity and focus on wellbeing & tackling social isolation & loneliness by creating a safe accessible community space for people to come together.
- 4.2.2 **Effective** - To enhance collaborative working to create a more effective model of delivery with better access to health, social care, voluntary and third sector organisation support. Aiming to increase the number of people who would not have been otherwise engaged with services by 20% in turn reducing demand on primary and secondary care.
- 4.2.3 **Inclusive**: The vaccination service will engage with people to develop an Inclusive Hub to create safe spaces, promoting diverse representation and encouraging open dialogue to ensure that everyone has access to the same services and support which is free at the point of contact.
- 4.2.4 **Addressing Need** – The service will evaluate, obtain feedback, listen and respond to local need providing drop in services to reduce barriers to access support.

4.3 Key Points

The following are key messages from the Evaluation which is demonstrated further within Appendix 4.

- 4.3.1 **Footfall** – Average of 6,000 footfall within the Hub per month during 2023/24 – projecting an increase to an average of 8,000 per month during 2024/25 to take account of new vaccine programmes being implemented during 2024/25 and a reflection of figures for a fully year impact of services who commenced mid-year during 2023/24. See Section.
- 4.3.2 **Access** - The Hub is open 6 days per week within a shopping mall environment to increase access outwith working hours and engage with passers-by for opportunistic support.
- 4.3.3 **Co-location & Co-production** - 6 Clinical Services and over 60 Social Care, Voluntary & third Sector community partners providing health & wellbeing support under one roof. A one stop shop means that service users will more likely get their questions/requests answered by one of the team due to the sheer number of services there, rather than being forced to go around the houses.
- 4.3.4 **Making Every Opportunity Count** – The Hub is a great location to raise awareness of difficult health and wellbeing conversations due to the central location that people may avoid otherwise or have stigma around i.e. HIV,



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poverty, dementia, men's health and wellbeing, menopause, period poverty etc. The Hub promotes making every opportunity count to support health & wellbeing and promote self-management tools

- 4.3.5 **Effective** - 98% of people reported they were satisfied with services at the Hub and 98% of people state the venue location is accessible.
- 4.3.6 **Outreach** - Service providers highlight that around 54% of people they have reached and engaged with at Hub, would not have otherwise contacted their service.
- 4.3.7 **Cost Efficiency** - The service is working within existing revenue budget and project same position for 2024/25 within a reduced financial envelope.
- 4.3.8 **Inclusive** – The Hub offers an accessible space to ensure everyone has access to the services and support provided.
- 4.3.9 **Connecting People** – The World Health Organisation (WHO) declared loneliness to be a global epidemic in 2023 following the COVID pandemic. The Hub helps to combat this, provides a warm, social space for groups who don't usually access health and social care services therefore helps us meet NHS Grampian health inequalities plan. In addition to connecting people within the Hub, people are signposted to link into activities in their local communities to help people around social isolation, wellbeing and building a sense of community.
- 4.3.10 **Service Pressures** – Primary Care, Social care, Hospitals are under severe pressure and the population is getting older and sicker, we need to be more proactive and community based to intervene earlier and the Vaccination & Wellbeing Hub offers an accessible location to do this.
- 4.3.11 **Employability** – The Hub has provided a location where prospective school children, students and candidates can wander in and see what the day job looks like. It has provided volunteering opportunities as a first step for people to gain some basic healthcare knowledge and experience of making every opportunity count. Schools and colleges can attend to support with work experience.
- 4.3.12 **Community Meetings / Consultation** – The Hub has hosted community meetings of community planning, locality planning, ACHSCP etc – this allows people to see when attending meetings what is available at the hub and has encouraged them to book appointments when they might otherwise not have done so (health by stealth).
- 4.3.13 **Free Services** – All services at the Hub are free of charge at the point of access ensuring that everyone has equal access.
- 4.3.14 **Public Health Promotion** – The hub offers a central location to support people attending or passing by a place for publicising emerging public health issues like social isolation, vaping in children and young people, obesity, child oral health, mental health and brain health.



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4.4 Lessons Learned

Appendix 4, page 23 highlights the full list of Lessons Learned and what could have gone better, the highlights are as follows:

Lessons Learned & What could we have done better	Actions Taken to mitigate negative impact
Infection, Prevention & Control (IP&C) standards restricts full range of clinical services.	Robust Risk Assessments followed by IP&C assurance visits carried out prior to any new service provision. Focussed on non evasive and low risk procedures mixed with non clinical support.
Noise levels within an open plan environment.	Noise reducing soundboards in place and consideration when booking types of activities.
Some resistance to change or non engagement due to pace of change – moving from a solely clinical service to a collaborative priority intervention hub.	Staff engagement – face to face presentations & feedback sessions at staff training & development days to promote aims of Partnership's Strategic Deliver Plan. Regular communication via MS Teams Staff daily news. Verbal updates at weekly touchpoint meetings & daily safety huddles. Verbal communication with Clinical and non clinical managers to promote engagement and support.
Services initially interested in working within the hub has not materialised due to staff capacity within their service.	Discussions ongoing with services to discuss how services can jointly work together to support around capacity and multi-skilled workforce.
Car parking charges for patients attending their loading doses for Vitamin B 12 (6 appointments over 2 weeks) led to negative verbal feedback during appointments.	Exploring opportunities within CTAC Clinics to undertake initial loading doses before moving across to hub for 12 week reviews to reduce financial burden.
Although open plan environment has successfully facilitated integrated work, some services have felt unable to engage as they require a closed room for conversations.	Ongoing review of spaces within the hub and promoting the environment has worked well for other services who undertake confidential conversations
Ensuring sufficient support in place to provide the day to day running of the hub taking account of admin support, public health promotion campaigns, communications & social media, volunteers etc	Volunteer recruitment ongoing. Working Group set up to support health promotion co-ordination and promotion of campaigns. Admin & logistic support identified. Ongoing review of tasks and support.
Some concerns around anonymity for people attending hub.	Hub layout changed to provide a less clinical entrance and community area with screening. Advertising a large range of services and support for drop in for the use of community space to enhance the sense that people can be attending for any reason – helping to reduce stigma and provide sense of anonymity.
<ul style="list-style-type: none"> Menopause Walk & Talk – Non engagement with pilot sessions. 	Pilot changed to a Lunch and Chat session, now well attended by Aberdeen in Recovery Woman's group at Hub Staff.

4.5 Conclusion

This evaluation has highlighted that the hub has focussed on prevention & early Intervention, health & wellbeing and supporting activities to tackle social isolation & loneliness by creating a safe accessible community space for people to come together.



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The project has demonstrated a collaborative and integrated model of working with health, social care, voluntary and third sector organisations towards meeting the needs of the population ensuring that support is available as early as possible to support prevention & early intervention. These collaborations have allowed services to co-produce events and support in a way that addresses the widening inequalities gap and supports people's physical health, mental health and social wellbeing.

By making these collaborations and co-locating with multiple services has enhanced the team's knowledge & understanding of the variety of voluntary service provision and self-management supports to assist with MEOC conversations & signposting. This is likely to reduce demand on primary and secondary care.

The project has demonstrated that the Hub offers an accessible space to ensure everyone has access to the services and support provided in a safe environment by meeting diverse needs. The Learning Disability Week 2024, highlighted the positive impact with increased engagement with service users, enhancing the connections they made with staff and their feeling of the hub being a safe space to visit.

The service has demonstrated that they obtain continuous public, staff and service provider feedback to learn and improve service provision to meet local need. The hub continues to respond to feedback and are currently exploring the development of a Chest Heart Stroke Scotland (CHSS) Health Defence Team to undertake free health checks without the need for a referral.

By fostering a collaborative and inclusive environment, the Hub effectively meets the needs of the community, ensuring that support is available early for all. This success highlights the value of integrated care and community centred approaches in creating a healthier and more resilient population.

4.6 Recommendations

The Integrated Health & Wellbeing Hub Model is a key service for collaborative working with community partners to support reversing the declining health & wellbeing of the people of Aberdeen City & Grampian

There is scope for the service to continue to forge closer working relationships and share knowledge with colleagues in Grampian and the rest of Scotland to share good learning and practice.

We recommend that the IJB agree Option 1 as set out in Appendix 5 for the ongoing provision of the Vaccination & Wellbeing Hub.



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5.0 Implications for IJB

5.1 Equalities, Fairer Scotland and Health Inequality

See Appendix 5 – Equality Impact Assessments to support decision making of the options set out therein.

5.2 Financial

During 2023/24, all costs associated with operating the vaccination and wellbeing hub were met within the existing revenue budget. It is anticipated that the current budget allocations will meet the costs of the hub for 2024/25 notwithstanding significant increased footfall anticipated in 2024/25 compared to 2023/24

5.3 Workforce

There are no direct workforce implications arising from the recommendations of this report.

5.4 Legal

NHSG have a lease with Bon Accord Centre for a period of 12 months to 9th May 2025. The service require to provide 6 months written notice to exit the lease, i.e 9th November. Re-negotiation of existing lease would require to commence by end of June 2024. Notice to quite would require to be provided by November 2024 at the latest.

5.5 Unpaid Carers

There are no direct Unpaid Carers implications arising from this report, however unpaid carers are one of the groups considered in terms of the impact assessment.

5.6 Information Governance

There are no direct information governance implications arising from this report.

5.6 Environmental Impacts

The service deliver care and support to the population of Aberdeen City including vulnerable people from priority neighbourhoods. Whilst travel by car or public transport to provide care and support will have a negative impact on the environment, it is necessary for the services to carry out their statutory duties and support early intervention & prevention. As an anchor organisation, the hub supports making best use of resources by having 6 clinical services and over 70 non clinical, voluntary and third sector organisations delivering support and signposting under one roof, reducing the number of trips to different locations.

5.7 Sustainability

Scottish Government confirmation of funding allocation is anticipated shortly and the service are scenario planning on how it delivers within a reduced window. The service continue to hold vacancies until allocations have been confirmed. It is anticipated that the planned



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savings for 2024/25 will continue to see the service come within existing revenue budget.

5.8 other Implications

There are no other implications arising from this report.

6. Management of Risk

6.1 Identified risks(s)

6.1.1 Changes to Vaccination Transformation Programme

The COVID 19 Vaccination has seen a decline in the number of eligible co-horts since its roll-out in December 2020. A spring & winter booster has continued in 2024 now focussing on those in at risk categories and ages 75 and above. Staff numbers have fallen in line with the reduced programmes. Although these number have reduced, additional programmes are coming on line, with confirmation that these require to be delivered within existing resources. These include:

- **Pre-school Chickenpox (Childhood Varicella)** – Universal Chickenpox vaccination programme to be introduced as part of the routine childhood schedule. This is a 2 dose programme offering vaccination at 12 and 18 months using a combined MMRV vaccine. Considerations are currently being explored for children up to 5 years (and potential for children up to 6 to 11 years).
- **Pre-school additional dose of Hib-C** to be given at 18 months and a **second dose of MMR** Vaccine to be brought forward from 3 years 4 months to 18 months. This will result in an additional visit for children to receive their Hib C and MMR 2nd dose at the same visit.
- **Respiratory Syncytial virus (RSV) Immunisation** for Infants and Older Adults yearly programme to be introduced from August 2025 for all Over 75s and anti or post-natal.
- **Meningococcal B vaccination for the prevention of gonorrhoea** (JCVI Advice Published 10th November 2023) – to be confirmed.
- **School Teenage Booster DTP/MenACWY** to be brought forward from S3 to S2 resulting in a double vaccination programme in 2025/26 school year.

6.1.2 Accommodating the Wider Team

The team also consist of admin, management, vaccine supply team, data & digital for scheduling, logistics team, workforce and school admin teams along with a Vaccine Store which can hold up to 13,000 vaccines which would need to be accommodated. Having the team in one central location allows for good team working and is particularly supportive for programme planning,



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scheduling and staffing the various programmes that require to be delivered throughout the year. The central hub allows for all vaccine and consumables to be held for the delivery of programmes out with the centre including Housebound, Care Homes, Sheltered Housing Complexes and Schools. The hub also holds consumables for CTAC & Vitamin B12 Clinics, Health Visitor, Community Respiratory Team and School Consent forms which require considerable storage capacity.

6.2 Link to risks on strategic or operational risk register:

Risk Register	Description of risk	Impact	Mitigation	RAG Status
Delivery of Services	Relocation of Vaccination & Wellbeing Hub	<ul style="list-style-type: none"> Impact on delivery of VTP – smaller locations with requirement for larger temporary leased property during winter programme. Priority Intervention Hub would cease in its current form – reputational damage. Reduced hub for CTAC, Community Respiratory Team, Health Visitors etc. Reputational risk from public. Potential reduction footfall to city centre. 	<p>Funding for Hub to be met within existing budget revenue for 2024/25.</p> <p>Input to premises review</p> <p>NHS Grampian Property Asset & Management Team property search.</p>	High

Approvals	
	Fiona Mitchellhill (Chief Officer)
	Paul Mitchell (Chief Finance Officer)



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DIRECTION –

ISSUED UNDER S26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014

The **NHS GRAMPIAN** is hereby directed to deliver for the Board, the services noted below in pursuance of the functions noted below and within the associated budget noted below.

Services will be provided in line with the Board's Strategic Plan and existing operational arrangements pending future directions from the Board.

Related Report Number:- HSCP24.047

Approval from IJB received on:- 9th July 2024

Description of services/functions:-

- a) Continue to deliver community based services for a further 3 years as described in Appendix 4 and Appendix 5 of this report; and
- b) Deliver community based services from the Start date from a priority intervention hub as detailed in Option 1 in Appendix 5 of this report

Reference to the integration scheme:-

Annex 1, Part 2

- **Services provided by allied health professionals in an outpatient department, clinic, or outwith a hospital**
- **Services provided by health professionals that aim to promote public health.**

Annex 1, Part 3

- **All services provided by Allied Health Professionals, as defined in Part 2A of Annex 1, in an outpatient department, clinic, or outwith a hospital**

Link to strategic priorities (with reference to strategic plan and commissioning plan):-

Prevention: The delivery of our vaccination programme directly seeks to address the preventable causes of ill health in our population.

Personalisation: The vision of our immunisations service seeks to “providing services at the right time in the right place to meet patient needs.”

Connections: The continuity of a shift in immunisation delivery into community hubs will help us to develop meaningful community connections with local people which will seek to improve immunisation uptake levels.



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Timescales involved:-

Start date:- 10th May 2025 End date:- 9th May 2028.

Associated Budget: -

As described in appendix 4 and 5 of this report HSCP24.047, the budget forms Scottish Government allocation for the delivery of the Vaccination Transformation Programme. Costs associated with the Lease are funded via the Scottish Government allocated funding which is allocated to the Aberdeen City Health & Social Care Partnership each year. Any reduction in costs would go back to NHS Grampian Vaccination Programme.



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Appendix 2 – Links to Strategic Plan – Year 3 (Update as per Year 3 Plan)

Aim	Project Name	Delivery Plan Action	Hub Activities to meet Aim
Communities	Priority Intervention Hubs	<ul style="list-style-type: none"> Develop cross sector, easily accessible, community hubs where a range of services coalesce, all responding to local need – feeding into a wider initiative on Priority Intervention Hubs. 	<ul style="list-style-type: none"> Health, Social Care, Education, Voluntary & third sector organisations working together in one place (one stop shop) to support people’s health & Wellbeing.
	Public Engagement	<ul style="list-style-type: none"> Public Engagement – Provide community based services co-designed and co-delivered with our communities. 	<ul style="list-style-type: none"> Public Engagement Sessions held during 2023 include Aberdeen City Libraries, Community Planning LOIP refresh, GIRFE, Carers Forum.
	Care Opinion Promotion	<ul style="list-style-type: none"> Promote use of Care Opinion to encourage patients, clients, carers and service users to share experiences of service, further informing choice. 	<ul style="list-style-type: none"> Promotion of Care Opinion and other forms of feedback. Promote Daisy Award - ... Staff members nominated for Daisy Award in May 2024.
	Community Intervention	<ul style="list-style-type: none"> Deliver various events such as Age Friendly Aberdeen, The Gathering and Wellbeing Festival to support people to live well and independently as part of their communities. 	<ul style="list-style-type: none"> Participated in the Gathering – Stay Well Stay connected to promote support available within hub. Programme of events at the hub as part of the May Wellbeing Festival.
Frailty	Community, prevention and Primary care approaches to Frailty	<ul style="list-style-type: none"> Develop Community Prevention and Primary Care Approaches to the HIS Frailty Standards including those relation to falls and along with existing prevention workstream utilising the FIRFE approach where relevant 	<ul style="list-style-type: none"> Supporting falls prevention in the Community. Co-produced sessions from Community Adult Assessment and Rehab Service and Sport Aberdeen to deliver falls prevention & safety mobility session at the hub during vaccination programmes.
Home Pathways	Suitable Homes	<ul style="list-style-type: none"> Help people to ensure their current homes meet their needs including enabling adaptations. 	<ul style="list-style-type: none"> Bon Accord Care, Care & Repair & Community Adult Assessment and Rehab Services (CAARS) attend hub regularly to promote home adaptations and digital solutions to support independent living. Scottish Fire & Rescue attend to promote home safety.



INTEGRATION JOINT BOARD

Aim	Project Name	Delivery Plan Action	Hub Activities to meet Aim
MH&LD	Mental Health & LD Transformation	<ul style="list-style-type: none"> Progress the Grampian wide MHLTD Transformation Programme 	<ul style="list-style-type: none"> Immunisation Team commencing Learning Disabilities Health Checks from June 2024 – commencing Pilots in Len Ironside Centre and Aberdeen Vaccination & Wellbeing Hub. Mental Health Support provided at the hub with a weekly drop in service by Penumbra Mental Health 1st Response Team. Men in Mind – attending hub and Bon Accord Centre to promote peer support group. Mental Health Support Leaflets in Community Information Point.
	LD Autism & Neurodevelopmental Assessment	<ul style="list-style-type: none"> Review strategy and arrangements for LD / Autism and Neurodevelopmental needs. To be informed by new legislation. 	<ul style="list-style-type: none"> Adult Autism Assessment Team (AAAT) to attend hub in August and September 2024 to undertake drop in sessions as an opportunity for those on the waiting list for an autism assessment to ask questions about the assessment process, resources and autism in general.
	Suicide Prevention	<ul style="list-style-type: none"> Develop and implement approaches to support suicide prevention and alignment to National suicide Prevention Strategy 	<ul style="list-style-type: none"> Suicide Awareness Sessions for Public by SAMH held at hub. Suicide Awareness Staff Training Sessions by SAMH held at hub.
Prevention	Alcohol & Drugs Reduction	<ul style="list-style-type: none"> Reduce the use of harm from alcohol and other drugs including through drugs related deaths Rapid Response plan 	<ul style="list-style-type: none"> Aberdeen in Recovery attend hub weekly to provide peer to peer recovery support & Naloxone training.
	HIS Sexual Health Standards	<ul style="list-style-type: none"> Deliver actions to meet HIS Sexual Health Standards 	<ul style="list-style-type: none"> Sexual Health Leaflets in Community Health Information Point. Condom Distribution Point (distributed 940 during 2023/24) Blood Borne Virus Testing Home Kits now available for collection at Hub.
	Childhood Immunisations	<ul style="list-style-type: none"> Increase uptake in Childhood Immunisations 	<ul style="list-style-type: none"> Drop in Clinic on Tuesdays and Thursday at Hub (aimed at people new to area, without a GP or looking to discuss child's immunisation schedule. Health Visitor 8 Month review clinics at Hub – opportunistic vaccines. Test of Change – Summer Holiday Vaccine Clinics – co-produced Sessions with ACC Children's' Services, PEEP, Home Start, Childsmile & vol orgs.



INTEGRATION JOINT BOARD

Aim	Project Name	Delivery Plan Action	Hub Activities to meet Aim
Prevention	Addressing Obesity	<ul style="list-style-type: none"> Contribute towards addressing the obesity epidemic through promotion of healthy food and nutrition, active travel and place planning. 	<ul style="list-style-type: none"> Healthy Eating Health Promotion Campaigns Healthy Eating leaflets & guides in Community Information Point. Healthy eating a focus of MEOC conversations with staff.
	Nicotine Cessation	<ul style="list-style-type: none"> Contribute towards nicotine cessation agenda in Aberdeen City including Vaping Awareness work across all localities in the city. 	<ul style="list-style-type: none"> Nicotine Cessation Health Promotion Campaign Nicotine Cessation leaflets & guides in Community Information Point. Nicotine Cessation a focus of MEOC Conversations with staff. Staff member – special interest delivered awareness sessions for staff to support MEOC signposting.
	SWSC Social Isolation	<ul style="list-style-type: none"> Continue to deliver our Stay Well Stay connected programme to keep people healthy and in good wellbeing and avoid the risk of social isolation, poor health, illness, injury and early death. 	<ul style="list-style-type: none"> Wellbeing Co-ordinator Awareness Session to promote activities in local communities. Wellbeing Walls in hub promoting activities in local communities. Close working links with community centres to promote activities. Grow your own food indoors workshops & stories through songs workshop at Hub (via CFINE) Aberdeen Football Club Community Trust Knit and Natter weekly group. Fortnightly Menopause Peer Support Group – Wellbeing Co-ordinators. Community Café to support social isolation & loneliness.
	Contribute to Transport	<ul style="list-style-type: none"> Contribute to the health Transport Action Plan and the Aberdeen Local Transport 	<ul style="list-style-type: none"> Health promotion encouraging active travel.
	Tackling Health Inequalities	<ul style="list-style-type: none"> Contribute towards tackling health inequalities in Aberdeen City and wider collaboration with Community Planning Partners 	<ul style="list-style-type: none"> Linking with Community Partners for the provision of an accessible health & wellbeing hub collaborating with health, social care, voluntary and third sector to ensure services and support accessible by all.
	Deliver PCIP	<ul style="list-style-type: none"> Deliver the Strategic Intent for the Primary Care Improvement Plan 	<ul style="list-style-type: none"> Fully implemented PCIP Vaccination programme. Vaccinations currently being delivered in line with Scottish National average uptakes. Vaccination Team also supporting CTAC with delivery of Vitamin B12 Injections.



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Aim	Project Name	Delivery Plan Action	Hub Activities to meet Aim
Social Care Pathways	Expanded use of TEC	<ul style="list-style-type: none"> Seek to expand the use of technology enabled Care (TEC) throughout Aberdeen 	<ul style="list-style-type: none"> LD Awareness Week – Digital Inclusion – 10 Voluntary Organisations promoting use of Digital Technology for independent living. Bon Accord Care, Silver City Surfers and Digital Support Hub attending for regular sessions to promote use of technology & support for independent living.
Strategy	Deliver EOM Framework	<ul style="list-style-type: none"> Deliver on our Equality Outcomes and Mainstreaming Framework report on our progress in advance of 2025 deadline. 	<ul style="list-style-type: none"> Regular reporting outcomes for Equalities Outcome 3 – All Residents of Aberdeen have equal access to health and care Services – Ensure all sections of the population have access to vaccinations.
	Early Years and School	<ul style="list-style-type: none"> Revisit ACHSCP contribution to early years and school health & wellbeing. 	<ul style="list-style-type: none"> Delivery of School Vaccination Programme with catch-up vaccines offered outwith school hours and weekends at the hub. Working with Schools to promote and educate staff, parents and children around benefits of vaccine uptake.
Workforce	Staff Health & Wellbeing	<ul style="list-style-type: none"> Continue to support initiatives supporting staff health & wellbeing. 	<ul style="list-style-type: none"> Training Days & dedicated time to train. Promoting health & wellbeing activities available within Partnership.



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Appendix 3 – Links to LOIP Stretch Outcomes

Stretch Outcome	Current / Proposed Outcome	Improvement Project Aim	Hub Links
1	20% reduction in the percentage of people who report they have been worried they would not have enough food to eat and or not be able to heat their home by 2026.	1.1 – Increase by 92% the number of homes that meet an EPC rating of C or better by 2026 (Social housing / Early Intervention). 1.2 10% of people seeking fuel poverty support are no longer in fuel poverty. 1.3 Increase the number of people referred from food banks to cash first initiatives by 10% by 2025 1.4 Increase the uptake of unclaimed benefits across Aberdeen City by 10% by 2024.	<ul style="list-style-type: none"> • Home Energy Scotland and SCARF attending the hub fortnightly to provide people with home energy savings advice and access to free home energy upgrades for those eligible • CFINE Safe Team attending Hub to support people around food poverty and financial support. • CFINE Community Food Outlet fruit and Veg Sale at Hub. • Social Security Scotland attending fortnightly to promote access to benefits. • CFINE Safe Team attending to undertake Free Benefit Checks.
2	74% employment rate for Aberdeen City by 2025	2.1 Support 24 people from ethnic minorities into sustained, good quality employment by 2026. 2.2 Support 25 people into good quality jobs within Health & Social Care by 2026 2.4 Support 100 people into sustained, good quality employment by 2026, with a particular focus on those from priority neighbourhoods and people over 50. 2.6 Support 40 young parents into training and / or employability provision by 2026.	<ul style="list-style-type: none"> • Afghan and New Scots Skills Workshops undertaken at the Hub twice weekly. • • Pathways Employment Keyworker attending the hub weekly for drop in sessions for 1:1 support. • SHMU Development worker providing employability support on an adhoc basis.



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Stretch Outcome	Current / Proposed Outcome	Improvement Project Aim	Hub Links
2	74% of employment rate for Aberdeen City by 2026	2.8 Support 25 individuals to gain employability skills through volunteering opportunities by 2026	<ul style="list-style-type: none"> Wellbeing Hub advertising for volunteers to support community area – supporting with building confidence in conversations with Public through MEOC conversations. Offering opportunities to individuals looking for employability skills to start them on their recruitment journey.
3	95% of all children will reach their expected developmental milestones by their 27-30 month review by 2026	3.1 Reduce by 5% the no of children aged 0-4 who are referred to children's social work as a result of neglect arising from parental mental health addiction and domestic abuse 2026.	<ul style="list-style-type: none"> Aberdeen in Recover Peer Support team attending weekly. Aberdeen in Recovery Woman's Group attending the hub fortnightly. Pathways promotion of Domestic Abuse support.
		3.4 Increase by 10% the no of parents with children who are completing a full benefits check by 2024.	<ul style="list-style-type: none"> As per 1.4 above.
6	95% of our children, including those living in our priority neighbourhoods will sustain a positive destination upon leaving school by 2025	6.2 Increase to 3 the delivery of co-located and delivered services by health and education by 2024.	<ul style="list-style-type: none"> Joint working with education around promotion and education on the benefits of vaccine.
		6.6 Increase to 50 the no of people completing more integrated health and care courses by 2025.	<ul style="list-style-type: none"> Jointly working with Secondary Schools Exellarate programmes to support with work experience and projects for Health Care and customer services courses.
10	Healthy life expectancy(time lived in good health) is five years longer by 2026	10.1 Increase the number of carers identified by 20% by 2025	<ul style="list-style-type: none"> Quarriers Wee Blether Conversation Café – unpaid carers meet with Wellbeing Officers, Care Management Team and Carer Support Aberdeen.



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Stretch Outcome	Current / Proposed Outcome	Improvement Project Aim	Hub Links
10	Healthy life expectancy (time lived in good health) is five years longer by 2026	10.3 Increase by 50% the number of people engaged with Stay Well Stay Connected initiatives by 2025.	<ul style="list-style-type: none"> Promoting Stay Well Stay Connected events and activities in local communities via Wellbeing co-ordinators and wellbeing walls at the hub. Workshops at Hub to support people to stay connected (e.g. Knit and Natter group)
		10.4 To support 50 low income families in priority neighbourhoods to improve healthy eating behaviours and adopt good life choices to support healthy weight by 2026	<ul style="list-style-type: none"> Healthy Eating Health Promotion Campaigns Healthy Eating leaflets & guides in Community Information Point. Healthy eating a focus of MEOC conversations with staff.
		10.5 Increase by 5% the number of people living in identified priority neighbourhoods who accept the invitation of cancer screening on the basis of informed consent by 2025	<ul style="list-style-type: none"> Health promotion campaigns to promote bowel screening, prostate cancer checks, testicular cancer checks, breast cancer screening held regularly and form part of MEOC conversations.
		10.6 Decrease the number of woman smoking in pregnancy in the 40% most deprived SIMD by 5% by 2026.	<ul style="list-style-type: none"> Smoking cessation public health campaigns, leaflets and staff support during MEOC conversations & signposting.
		10.7 Increase by 20% the number of individuals living with Chronic Pain into self-management and other pathways initiatives to support their conditions by 2026.	<ul style="list-style-type: none"> Signposting to Sport Aberdeen Pain Clinics and public health leaflets on pain management distributed as part of MEOC conversations.
11	Reduce the rate of both alcohol related deaths and drug related deaths by 10% by 2026.	11.7 Increase by 10% the number of people in active recovery from drug and alcohol by 2025	<ul style="list-style-type: none"> Health promotion Campaigns – Dry January & leaflets in Community Information Point. Aberdeen in Recovery attending weekly to provide peer support and naloxone training.



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Stretch Outcome	Current / Proposed Outcome	Improvement Project Aim	Hub Links
14	Increase sustainable travel – 38% of people cycling and wheeling as a main mode of travel	14.2 Increase % of people who cycle and wheel as one mode of travel by 2% by 2026	<ul style="list-style-type: none"> Provision of cycle storage for staff to encourage sustainable travel.
15	Increasing the diversity, quality and use of Aberdeen’s green spaces by facilitating community participation in them to restore nature and increase people’s satisfaction, health & wellbeing.	15.2 100 people to be socially prescribed nature by 2026 to support positive outcomes in relation to health and wellbeing.	<ul style="list-style-type: none"> CFINE – Grow your own food indoors workshops. (5 Week free courses) CFINE – How to get involved in community gardens – promotion sessions.